

HOLSTER MANAGEMENT - COMMUNICATION POLICY

Communication During Normal Business Hours – Tenants may contact Holster Management through phone, text, e-mail, or online on the “Tenant Portal” page of our website. More and more people are using text messages as a primary means of communication. The only caution with text messages is that there is no “out of office” responder as there is with e-mail or which can be heard in a voice-mail. A text message sent to someone who is out of the office will be responded to as soon as that person returns. If you need immediate assistance, call the emergency number provided below.

After-Hours (Night/Weekend/Holidays) Communication – **If you have a maintenance emergency and need immediate assistance after-hours, please call 715-571-7047 and leave a message.** Our employees are provided work cell phones and are instructed to leave them at work at the end of the work day or work week. Texting someone after hours will not guarantee a response. Tenants are welcome to use which ever means of communication they prefer but are encouraged to keep the emergency number handy if they need a response outside of normal business hours.